



# FY 2022/Phase II Homeless Solutions Annual Action Plan Agenda Item #13



**Karen Roper**  
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# City of Corona Homeless Strategic Plan Goals

1

Develop a Systems-Oriented Approach to Address Homelessness

2

Develop a Low-Barrier Emergency Shelter/Navigation Center System

3

Develop Permanent Supportive Housing and Affordable Housing Solutions

4

Expand Outreach and Engagement

5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

6

Develop Public/Private Partnerships to Support Plan Initiatives

7

Develop Partnerships with the County and Continuum of Care to Support Plan Initiatives

8

Develop a Homeless Prevention Initiative

9

Develop an Advocacy Campaign to Support Plan Initiatives

10

Expand Data Tracking Systems & Dashboard to Measure System Performance

# Measurements of Success

## SYSTEM MEASUREMENTS

- ✓ Emergency Shelter Beds
- ✓ Permanent Supportive Housing Units
- ✓ Affordable Housing Units
- ✓ Supportive Services
- ✓ Public/Private Partnerships
- ✓ Sub-Regional Partnership Initiatives
- ✓ Grants







# Measurements of Success

## CLIENT MEASUREMENTS

- ✓ Street exit destinations
- ✓ Number of first time homeless
- ✓ Length of homelessness
- ✓ Length of stay in emergency shelter system
- ✓ Non-employment & employment income changes
- ✓ Housing placement and retention rates
- ✓ Document ready clients waiting for housing
- ✓ Returns to homelessness



# Strategic Plan Dashboard Legend

<b>Completed</b>	100%	
<b>Near Target/On Track</b>	50%-90%	
<b>Below Target/At-Risk</b>	30%-40%	
<b>Far Below Target/Attention Required</b>	0%-20%	



# Diving into Phase II with a success story!



# Motel Emergency Shelter Client Success Story

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- ✓ Colleen had been homeless since 12/20
- ✓ Divorce was the cause of her homelessness
- ✓ She slept in her car with her 2 cats
- ✓ In Corona Motel Program 112 days
- ✓ Life Skills Training/Budgeting
- ✓ Food & Benefits Assistance
- ✓ Housing Navigation
- ✓ Moved into shared housing last week
- ✓ Security Deposit/1<sup>st</sup> Month's Rent Assistance
- ✓ Make-It-Cozy Household Furnishings

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*Transformation!*





# Priority Populations



## 1. Unaccompanied Chronically Homeless Individuals & Unsheltered Street Homeless Individuals

- ✓ Outreach and Engagement
- ✓ Low-Barrier Emergency Shelter
- ✓ Navigation Center/Multi-Service Center
- ✓ Permanent Supportive Housing

## 2. Situationally Homeless Individuals and Families

- ✓ Outreach and Engagement
- ✓ Low-Barrier Emergency Shelter
- ✓ Workforce Development Programs
- ✓ Affordable Housing

## 3. At-Risk of Homeless Individuals and Families

- ✓ Eviction Prevention Programs
- ✓ Workforce Development Programs
- ✓ Utility, Food, Clothing, and Transportation Assistance Programs

**GOAL #1**  
**Develop a  
Systems-  
Oriented  
Approach to  
Address  
Homelessness**

**FY 2022 Milestones**

- ✓ Approval of FY 2022 Homeless Solutions Annual Action Plan
- ✓ Annual Action Plan includes goals, milestones, strategies and budget for a system of services
- ✓ A systems-oriented approach is designed to provide whatever-it-takes action, continuity of care and a path to housing

## GOAL #2

# Develop a Low-Barrier Emergency Shelter/ Navigation Center System

### FY 2022 Milestones

- ✓ **09/21** - Finalize and issue Operator RFP
- ✓ **10/21** - Complete Phase II renovation bid process
- ✓ **10/21** - Council approval of renovation contractor
- ✓ **11/21** - Start of Phase II renovation
- ✓ **11/21** - Convene RFP Evaluation Panel
- ✓ **11/21** - Council approval of Operator
- ✓ **12/21** - Contractor completion of Phase II renovation
- ✓ **12/21** - Operator ramp-up for furnishings and staff
- ✓ **12/21 – 01/22** Launch shelter / navigation center

## GOAL #2

# Develop a Low-Barrier Emergency Shelter/Navigation Center System

### Components of RFP

- ✓ Harrison Emergency Shelter/Navigation Center
- ✓ Transportation Shuttle/Day Meal Service Program
- ✓ 926/932 W. 5<sup>th</sup> Street Permanent Supportive Housing
- ✓ Tenant-Based Rental Assistance Program
- ✓ Homeless Prevention Program

### Operator Expectations

- ✓ Experience operating emergency shelter, rental assistance, and permanent supportive housing programs
- ✓ Experience developing public/private partnerships
- ✓ Successful grant writing/fund development track record
- ✓ Manage Shelter Advisory Committee
- ✓ Good Neighbor Policy experience



926 & 932 West 5<sup>th</sup> Street  
Permanent Supportive Housing Units

## GOAL #3

# Develop Permanent Supportive & Affordable Housing Solutions

## FY 2022 Milestones

### 926 & 932 West 5<sup>th</sup> Street Permanent Supportive Housing

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- ✓ **09/21** - Finalize and issue Operator RFP
- ✓ **11/21** - Convene RFP Evaluation Panel
- ✓ **11/21** - Council approval of Operator
- ✓ **12/21** - Operator ramp-up for staffing
- ✓ **12/21 – 01/22** Launch 5<sup>th</sup> Street housing program

**GOAL #3**  
**Develop  
Permanent  
Supportive &  
Affordable  
Housing  
Solutions**

**FY 2022 Milestones**

HOME Tenant-Based Rental Assistance Housing Program

- ✓ **09/21** - Finalize and issue Operator RFP
- ✓ **11/21** - Convene RFP Evaluation Panel
- ✓ **11/21** - Council approval of Operator
- ✓ **12/21** - Operator ramp-up for staffing
- ✓ **12/21 – 01/22** Launch rental assistance programs

## GOAL #4

# Expand Outreach and Engagement

### FY 2022 Milestones

- ✓ Implement expanded HOPE Team & City Net Outreach
- ✓ Participate in the Regional Santa Ana Riverbed Encampment Response Plan
- ✓ Collaborate with Corona PD Business Liaison to address homeless issues impacting businesses throughout the City
- ✓ Collaborate to address homeless issues impacting residents throughout the City
- ✓ Collaborate to connect homeless neighbors to the City's system of shelter, housing, and supportive services and where appropriate, make referrals to other resources in the regional Continuum of Care



## GOAL #5

# Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

## FY 2022 Milestones

- ✓ Manage the City of Norco motel shelter, outreach, and case management programs through an MOU with Norco and a contract with City Net
- ✓ Work with County staff, community stakeholders, and the Board of Governance to develop policies that incentivize sub-regional partnerships and capacity building. Examples of incentives include technical assistance, training, and funding
- ✓ Share Corona's best practices and strategies with neighboring cities

**GOAL #6**  
**Develop  
Public/Private  
Partnerships to  
Support Plan  
Initiatives**

**FY 2022 Milestones**

- ✓ Work with the Homeless Strategic Plan Working Group to develop a plan of action for a public/private partnership initiative
- ✓ Implement action plan and establish five new public/private partnerships
- ✓ Continue implementation of the Make It Cozy Program to facilitate community donations of furniture, move-in kits, hygiene kits, and other resources

**GOAL #7**  
**Develop  
Partnerships  
with the  
County and  
Continuum  
of Care**

**FY 2022 Milestones**

- ✓ Actively participate in regional Continuum of Care meetings and strategic planning efforts to identify potential funding and partnership opportunities
- ✓ Establish two new County and/or Continuum of Care partnerships during Phase II

**GOAL #8**  
**Develop a  
Homeless  
Prevention  
Initiative**

**FY 2022 Milestones**

HOME Eviction Prevention Program

- ✓ **09/21** - Finalize and issue Operator RFP
- ✓ **11/21** - Convene RFP Evaluation Panel
- ✓ **11/21** - Council approval of Operator
- ✓ **12/21** - Operator ramp-up for staffing
- ✓ **12/21 – 01/22** Launch eviction prevention program

## GOAL #9

# Develop An Advocacy Campaign to Support Plan Initiatives

## FY 2022 Milestones

- ✓ Chair the CoC Policy and Advocacy Committee and implement committee goals
- ✓ Collaborate with the SoCal CoC Alliance, League of CA Cities and CA State Association of Counties to track legislation and provide input on bills and policy
- ✓ Establish committee Working Groups:
  - Legislation/Bill Tracking
  - Housing Policy
  - Health & Behavioral Healthcare
  - Discharge Planning & Re-Entry

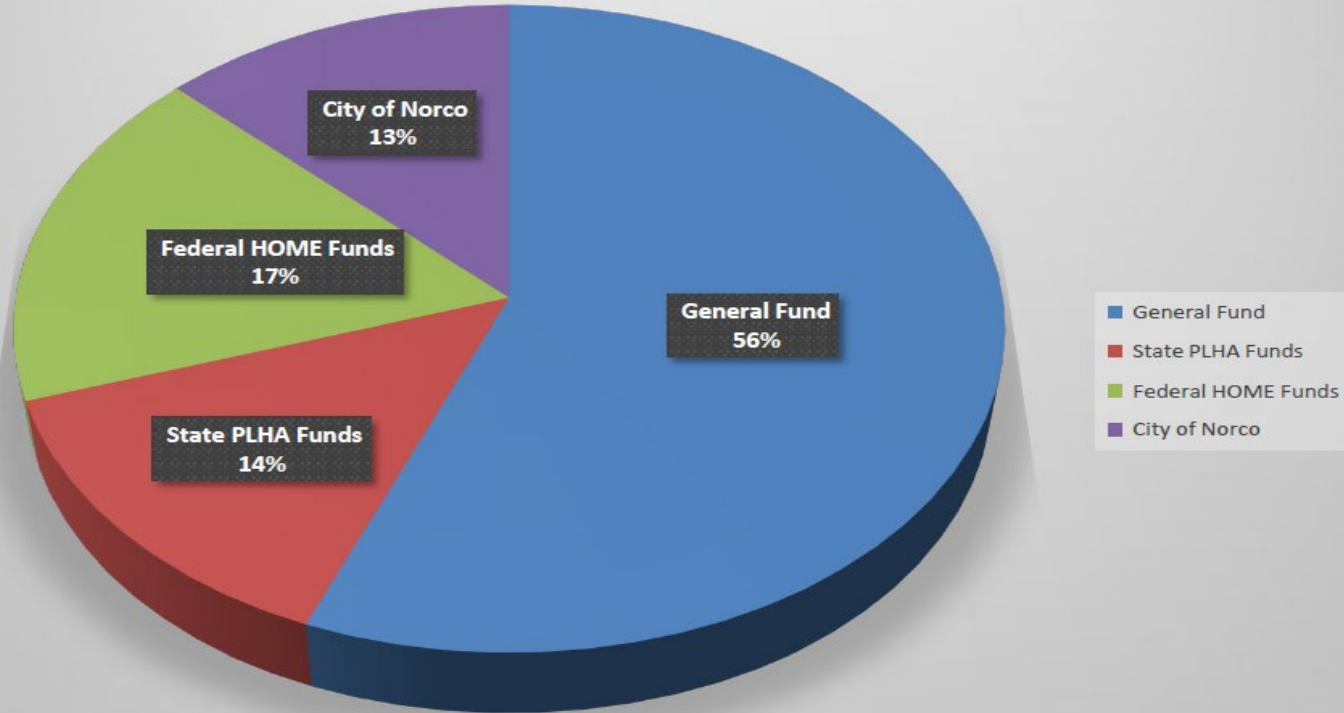
**GOAL #10**  
**Expand  
Data  
Tracking  
System and  
Dashboard  
to Measure  
Performance**

**FY 2022 Milestones**

- ✓ Phase II Dashboard reports will transition from system measures to client measures
- ✓ Work with IT to expand the website dashboard to track system measurements and client measurements to evaluate goal achievement and system performance
- ✓ Participate in County's Homeless Management Information System and Coordinated Entry System as funding and client eligibility allow

Description of FY 2022 Homeless Solutions Programs	FY 2022 Program Budget Line Items	FY 2022 Funding Source
Full-Time Employee - Homeless Solutions Manager	\$138,081	General Fund
Homeless Solutions Miscellaneous Program Expenses	\$10,700	General Fund
City Net - Outreach, Engagement and Case Management Program	\$187,288	General Fund
City Net - Motel Voucher Emergency Shelter Program and Make It Cozy Program	\$671,500	General Fund
Housing Navigation	\$60,000	General Fund
Harrison Shelter/Navigation Center Operator Contract general fund portion. \$582,003 balance paid from PLHA grant	\$401,147	General Fund
MOU between City of Corona and City of Norco for Motel Shelter, Outreach, Engagement and Case Management	\$537,011	City of Norco
Corona PD Hope Team	\$100,000	General Fund
Maintenance/Repairs for Harrison Shelter and 5th Street Housing	\$122,686	General Fund
Harrison Shelter/Navigation Center Operator Contract PLHA grant portion. \$401,147 balance paid from general fund	\$582,003	State PLHA Grant
HOME Tenant-Based Rental Assistance and Homeless Prevention Assistance	\$728,686	Federal HOME Funds
Estimated general fund carryover. Carryover funding will serve as a contingency fund for the Harrison Shelter Furnishings and Equipment, Day Service Meal Program and Transportation Shuttle, Additional Housing Navigation and Case Management for Permanent Housing Programs and other miscellaneous program expenses that may be needed for Phase II of the Plan	\$671,682	General Fund
<b>Total FY 2022 Homeless Solutions Program Budget</b>	<b>\$4,210,784</b>	

### FY 2022 Homeless Solutions Program Budget Percentages



General Fund	State PLHA Funds	Federal HOME Funds	City of Norco	Total Budget
\$2,363,084	\$582,003	\$728,686	\$537,011	\$4,210,784



# QUESTIONS?



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